



End of Life Notification

ISMP4v2 - Product and Accessories



1_Announcement

This marketing note announces the End of Life (EoL) of the current ISMP4V2. Based on that, all commercial discussions on ISMP4V2v2.x must be stopped & reoriented to other products (see chapter 6).

2_Affected products

The impacted products include all base model references and accessories specific to the ISMP4V2.

Product	Reference*	Reference Descriptions
Unit References		
*Discontinuation includes all lettered versions of listed references (example: IMP657-11P3901T & IMP657-11P3901U)		
ISMP4v2 without bar code	IMP627-11P3554C	v2 with NAR Keypad, Without BCR
	IMP627-11P3903T	v2 (Safety 2020 & New L1 Cless) no BCR, Wi-Fi
	IMP627-11P3903U	v2 (Safety 2020 & New L1 Cless) no BCR, Wi-Fi & new display
ISMP4v2 with bar code	IMP657-11P3556C	ISMP4v2 with NAR Keypad v2, Full option
	IMP657-11P3901T	v2 (Safety 2020 & L1 Cless) full option, NAR keypad
	IMP657-11P3901U	v2 (Safety 2020 & L1 Cless) full option, NAR keypad & new display
Accessories		
PLEASE NOTE: No accessory returns will be possible after the final ship date listed in this document		
Wifi Device Cases		
Wifi Case	ICS351424	Works with HP 8" tablets (tablet kits sold separately). Wired connection- tablet and iSMP4. Replaced by KIT351658
Wifi Case	ICS351424B	iPad Charge & Serial + Samsung – For iSMP4, tablet kits sold separately.
Wifi Case	ICS351425	Wi-Case tablet kit - HP. To be used with Wi-Case Universal Enclosure. Replaced by KIT351658
Wifi Case	ICS351427	Tablet Kit - iPad Mini 4 bezel, ICS351553 interface cable, mounting screws. Replaced by KIT351655
Wifi Case	ICS351427A	Tablet Kit - iPad Mini 4 bezel, for ICS351424B/iSMP3 interface cable, 4 screws. Replaced by KIT351656

Wifi Case	ICS351553	iPad Only - Universal Tablet Case, for iSMP4, charge only, tablet kit sold separately Replaced by KIT351655
Wifi Case	ICS351447	Wi-Case Stylus Mount. Works with most common stylus models (diameters from 7.62mm-9mm).
Wifi Case	KIT351655	iPad Mini 4 Charge Only Tablet Enclosure -
Wifi Case	KIT351656	iPad Mini 4 Serial Tablet Enclosure - Replaces ICS351424B & ICS351427A

Wifi Case	KIT351657	Samsung S2 Tablet Enclosure - Replaces ICS351424B & ICS351428
Wifi Case	KIT351658	HP Pro 608 8" Tablet Enclosure. Includes Wi-Case + Tablet Kit Replaces ICS351424 & ICS351425
Wifi Case	SEN351434	Open top drop-in design for easy access. Shoulder strap attachment rings. Integrated metal belt clip.
Wifi Case	SEN351605	Shoulder Strap - for Wi-Case and ISMP4v2 holster, w/shoulder pad, adj.

ENS Mounts

Mount	SEN351590	ENS-Wedge, metal w/USB connectivity, GP/RP/SC (BLACK)
Mount	SEN351582	ENS-Square base w/swivel, tilt and USB connectivity, GP/RP/SC
Mount	SEN351591	ENS-Wedge, metal w/USB connectivity, GP Only (Glue Pad)
Mount	SEN351592	ENS-Wedge, metal w/USB connectivity, RP Only (Rubber Pad)
Mount	SEN351593	ENS-Wedge, metal w/USB connectivity, SC Only (Mounting Screws)

Tilt / Swivel Mounts

Mount	SEN351583	Tilt/Swivel stand with glue pad
Mount	SEN351584	Tilt/Swivel stand with rubber pad
Mount	SEN351585	Tilt/Swivel stand with mounting screws
Mount	SEN351586	Tilt/Swivel stand glue pad add-on kit (glue pad only)
Mount	SEN351587	Tilt/Swivel stand rubber pad add-on kit (rubber pad only)
Mount	SEN351588	Tilt/Swivel mounting screws add-on kit (mounting screw kit only)
Mount	SEN351589	7" dia plate with rubber pad for tilt/swivel stand

Mount	SEN351581	7" dia plate with en-grip for tilt/swivel stand
Wifi Docks		
Wifi Dock	IDK351430	Wi-Dock Multi-Charger. Charges up to 5 Wi Case Tablet Cases. Simultaneous charging tablet+iSMP4+2 spare batteries. Charge status LEDs on each bay. Drop-in locking design. Battery-only charge bay w/ test feature. NO communications. PSU and US power cable included
Wifi Dock	IDK351432	Wi-Dock Single-Bay Charger. Charges 1 Wi-Case tablet case. Simultaneous charging of tablet + iSMP4. Charge status LED. NO lock / NO Communications. PSU w/ power cable included
Wifi Dock	IDK351433	iSMP4 Bay adaptor. Works with all Wi-Dock chargers. Converts only one Wi-Case,bay for iSMP4
Wifi Dock	IDK351448	Wi-Dock Battery only charger. Charges up to 6 iSMP4 batteries. Battery-only charge bay w/ test feature
Wifi Dock	IDK351463	Wi-Dock Multi-Charger (with USB Connectivity). Charges up to 5 Wi- Case tablet cases. Simultaneous charging of tablet+iSMP4+ 2 spare
Wifi Dock	IDK351464	Charges 1 Wi-Case Tablet Case. Simultaneous charging tablet + ISMP4. Charge status LED, drop-in locking design, USB connectivity. PSU w/U.S. power cable included
Wifi Dock	IDK351467	Dock Countertop Mounting Kit (set of two places w/ set screws)
Wifi Dock	IDK351486	Multi-bay Power Supply (AC_100-240V, DC Output 13.5V-13.33A, 8- Pin, U.S. power cord)
Wifi Dock	IDK351487	Single-bay Power Supply (AC_100-240V, DC Output 13.5V-2.96A, 4- Pin, U.S. power cord)
Wifi Dock	IDK351539	Charges up to 6 iSMP4 terminals (Does NOT support Wi-Case charging) Charge status LEDs in each bay PSU w/U.S. power cable included

3_Milestones definition

Key Milestones	Description	Milestone Date
Initial EOL (End of Life) Announcement	After this date, no new reference will be created. Starting from this date, only existing customers are intended to buy further terminals, so as to secure the volumes they need for their estate and to stock spare units.	Mar 1, 2022
EOL (End of Life) Date	The date the EOL officially takes effect.	Mar 31, 2022

LBO (Last Buy Order) Date	The last date to order the device through Ingenico. This is the date by which it is imperative to receive the final forecasts from each region.	Dec 31, 2022
LTS (Last Time Ship) Date	This is the last possible ship date that can be requested.	Mar 31, 2023
EOS (End of Support) Date	The last date to receive full support of the product. All customers' specific warranties and service agreement purchased would be taken into account to determine the level of maintenance and support would be provided during the EOL period. No spare parts can be purchased after that date (exception made for the stock of pieces that might still be available in our inventory).	Mar 31, 2026

4_Rationale

The ISMP4V2v2.x is PCIv4 and will reach PCI v4 expiry in April 2023

- Net new installments are not permitted under PCI expiration. However, replacement of existing installations is allowed.

This is the reason why it has been decided to declare the ISMP4V2v2.x End of Life at this time.

5_Recommended Migration

Recommended Replacement	Description	Reference
ISMP4V2 v2 without Bar Coder Reader		
Link/2500 Standard	Wifi / BT (Non-Touch) without PSU	PMF30912010T
	Wifi / BT (Non-Touch) with PSU	PMF30912010U
	Wifi - only (Non-Touch) with PSU but w/o BT	PMF30812653T
	Mexico - Touch 3G WIFI BT	PMJ31912142T
OR		
Link/2500 integrated	v2 integrated with IAP chip - USB - w/o BT	PMF30112681T
	v2 Integrated IAP chip USB - BT	PMF34612008T
ISMP4V2 v2 with Bar Coder Reader		
EX8000	4G / Wi-Fi / BT / 3G+ 32G BCR with IAP Chip	PMT52012322B
	4G / Wi-Fi / BT / 3G+ 32G + BCR w/o IAP Chip	PMT52012509B

6_For More information

For more information, please contact your Ingenico Account Executive.