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End of Life Notification

iSelf Series
Unattended terminals (Telium-2, PCI PTS v4 certified)

January 26th 2022

1_Announcement

The purpose of this notice is to advise that Ingenico North America Region is announcing a withdrawal from marketing and sale of the iSelf Series PCI PTS V4 devices. The iSelf Series devices (are Telium-2 based) and are PCI PTS V4 certified. The PCI PTS V4 expiry is April 30, 2023.

The timing intent of this notice is to allow Customers a 1-year period to transition from the iSelf Telium-2 based products which are PCI PTS V4 to the Self Series (Tetra based) devices which are PCI PTS V5 & V6.

Based on this Ingenico is announcing the iSelf terminals EOL with the "Key Dates" listed on in Chapter 4.

2_Affected products

Products impacted: all iSelf PCI PTS V4 terminals: iUP250, iUR250, iUC150B, iUC250, iUI120, iUR255, iUC150B, iUC280, iUC285, iUC160B.

Please note that the iSelf PCI PTS V3 terminals (iUP250 v3, iUR250 v3, iUC180B v3) were subject to an earlier EOL notice.

3_Milestones definition

Key Milestones	Description	Milestone Date
Initial EOL (End of Life) Announcement	The date the announcement of the EOL a product is sent out to partners and customers.	01/26/2022
EOL (End of Life) Date	The date the EOL officially takes effect.	03/31/2023
LBO (Last Buy Order) Date	This is the last date to order the device though Ingenico. It is imperative to provide Ingenico a forecast in advance of your last time buy. Ingenico recommends a PO at least six months in advance of delivery date requested.	09/30/2022
LTS (Last Time Ship) Date	This is the last possible ship date that can be requested.	03/31/2023

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EOS (End of Support) Date*	The last date to receive full support of the product. All customers' specific warranties and service agreement purchased would be taken into account to determine the level of maintenance and support would be provided during the EOL period. No spare parts can be purchased after the EOS date (exception made for the stock of pieces that might still be available in our inventory).	03/31/2026

*Any services after the March 31st , 2026 date may be requested. Acceptance of said request with be based on the provided business case and parts availability. These services will be provided on a "best-efforts" basis based on existing stock or parts. No new parts will be procured after the EOS date.

4_Rationale

Products reach the end of their Life Cycle for several different reasons:
- Changing nature of market demand
- Evolving Regulatory Compliance
- Technology innovation and development driving required upgrades in products
- Obsolescence of specific components
- Need to optimize Operations costs

In this specific case, the main drivers for announcing this EOL are:
- The iSelf terminal are PCI PTS v4 and can't evolve to PCI PTS v5
- The iSelf Series products are Telium 2 based and hard to maintain
- The Next Generation Tetra (Self Series) is now available

5_Recommended Migration

The reference list below is meant to be representative and not all inclusive. All iUN PCI PTS V4 references are EOLed.

Product	Reference
iUP250	IUP250-11P3675A
iUR250	IUR250-01P3574B
	IUR250-01P3576B
	IUR250-11P3578B
iUC150B	IUC150-01P3046B
iUC250	IUC250-01P2807B
iUI120	IUI120-01P3538A
	IUI120-01P3542A
iUR255	IUR255-01P2891F
	IUR255-01P2893F
	IUR255-11P2895E

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iUC280	IUC280-01P2805B
iU285	IUC285-01P3283B
	IUC285-01P3844A
iUC160B	IUC160-01P3177A

Please note that all revisions within said part numbers are included in this notice. For example, IUC250- 01P2807B includes IUC250-01P2807A.

6_Recommended Migration

The below are the most popular iSelf PCI PTS V4 configurations in the North America Region and the suggested Self replacement configurations. The most appropriate transition device will be customer Use Case dependent. Please note that customers are suggested to contact their Ingenico Sales Representative to review the most appropriate transition device(s).

iSelf V4 Configurations (EOL)	*Transition Configuration*
CVM Configurations:	
iUP250+iUR250 (+iUC150B)	*Self/7000 & 8000 or Self/4000*
iUP250+IUC250	*Self/7000 & 8000 or Self/4000*
No-CVM Configurations	
iUC285	*Self/5000 or Self/3000 or Self/2000*
iUI120+IUC280	*Self/5000 or Self/3000 or Self/2000*

Please see your Ingenico Account Representative for the appropriate transition Self Device Reference numbers.

7_For More information

For more information, please contact to your local partner or Ingenico representative.

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