Ingenico Professional Services

Your trusted advisor for seamless payment solutions

- Select the technology and plan the integration to meet your business objectives
- Deliver an end-to-end solution, from architecture to rollout and ongoing support
- Accelerate execution and reduce complexity for faster time to business value
- Measure success based on your criteria

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Professional Services by Ingenico

With an Ingenico Professional Services consultant leading your project, you gain the expertise, collaboration and oversight that drive business success and customer satisfaction.

Ingenico is your go-to partner, whether you're adopting a new payment technology, upgrading your existing installations or addressing certification, compliance and security requirements.

| Payment technology consulting | Payment solution architecture | On-site or remote technical support | Solution update / renewal | Integration, implementation and support | Software and hardware development | Project management |

Ingenico, your trusted advisor

- Over 40 years' experience in payment.
- Seasoned professional consultants with technical know-how and savvy experience to help you to realize your vision.
- You focus on your core strengths while we focus on your solution.

Solutions tailored to your needs

- Rolling out a new nationwide POS solution built on customized software? Addressing a single issue like EMV compliancy? Equipping a few locations with new technology?
- Professional Services can help. We start with your business needs and tailor the right solution for you.

Seamless, simple and stress-free

- Whatever the scope of your needs, it's good to know that your solution can include all the services Ingenico offers.
- We provide end to end solution that includes: site preparation, kitting, deployment, warranty, repair services and helpdesk solutions.

Your single point of contact

- Ingenico takes full responsibility for services required to implement and operate your solution.
- Coordination of all work streams from customization, integration, certification to deployment.
- A dedicated, executive-led program organization.

Accelerated time to value

- Experienced professionals who simplify complex projects and cut costs by applying proven components.
- Principles of governance applied to deliver repeatable and predictable results that lead to faster time to business value.

How we work with you

When you engage Ingenico Professional Services for your payment solution project, your consultant will work with you to define your business goals, skills, gaps and vision of a successful outcome.

We then define the technical architecture that will achieve that vision and design an implementation solution tailored to your specific requirements. As part of this process, we identify the business, resource and technical challenges to project success and how we will work to mitigate these risks.

Before you make any formal commitments, you will understand the full scope of our offering to your project as well as your contributions. You'll know who will lead your dedicated Ingenico team, the timeline and milestones for execution, and the metrics by which we will measure success.

Your solution proposal will include a statement of work for Professional Services that details the deliverables Ingenico will provide, governance, the validation process and risk management.

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